

# When You Receive Notice of Private Sewer Insurance



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## Sacramento Area Sewer District's Service

The Sacramento Area Sewer District (SASD) is committed to providing customers with outstanding service as their local sewer collection utility. SASD provides service to more than one million people in the Sacramento region, including the unincorporated areas of [Sacramento County](#); the cities of [Citrus Heights](#), [Rancho Cordova](#), and [Elk Grove](#); as well as portions of the cities of [Folsom](#) and [Sacramento](#).

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## Responding quickly to reported problems

When property owners contact SASD about a sewer problem, our goal is to arrive on-site within two hours to investigate the problem. If the problem is in our portion of the sewer system, we are committed to fixing it.

*SASD is responsible for the lower lateral and main line sewer pipes.*

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## Received a notice regarding private sewer insurance

***Please note: SASD is not part of any private insurance program and does not endorse any private sewer insurance program.***

If a property owner receives a notice in the mail regarding private insurance for their sewer pipes, they should first confirm with their sewer utility where the privately-owned portion ends and sewer utility responsibility begins (*see SASD's diagram on the reverse of this fact sheet*).

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## Facts about sewer pipeline ownership

SASD owns the lower lateral portion of the pipe that begins at some point in the sewer or public utility easement, or at the public right-of-way. This point varies from property to property but may be indicated by the location of SASD's cleanout fixture installed near the public right-of-way (the cap will be marked "sewer").

If a customer is unsure of where their sewer responsibility begins, they may contact SASD at (916) 875-6730. We can assist in identifying the location of the privately-owned upper lateral portion of the sewer line.

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## Property owner responsibility

Property owners are responsible for ensuring the upper lateral sewer line is in good condition and functioning properly. Failure to do so may result in a sewage backup into the property structure.

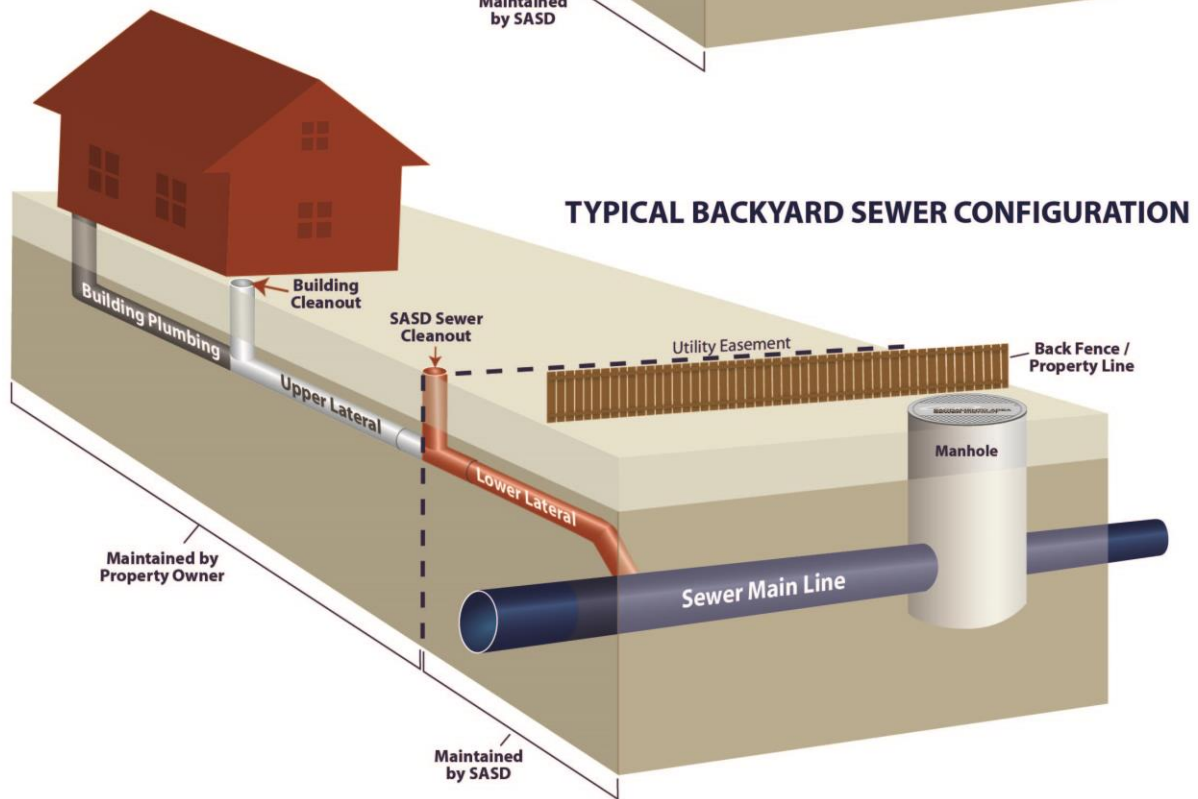
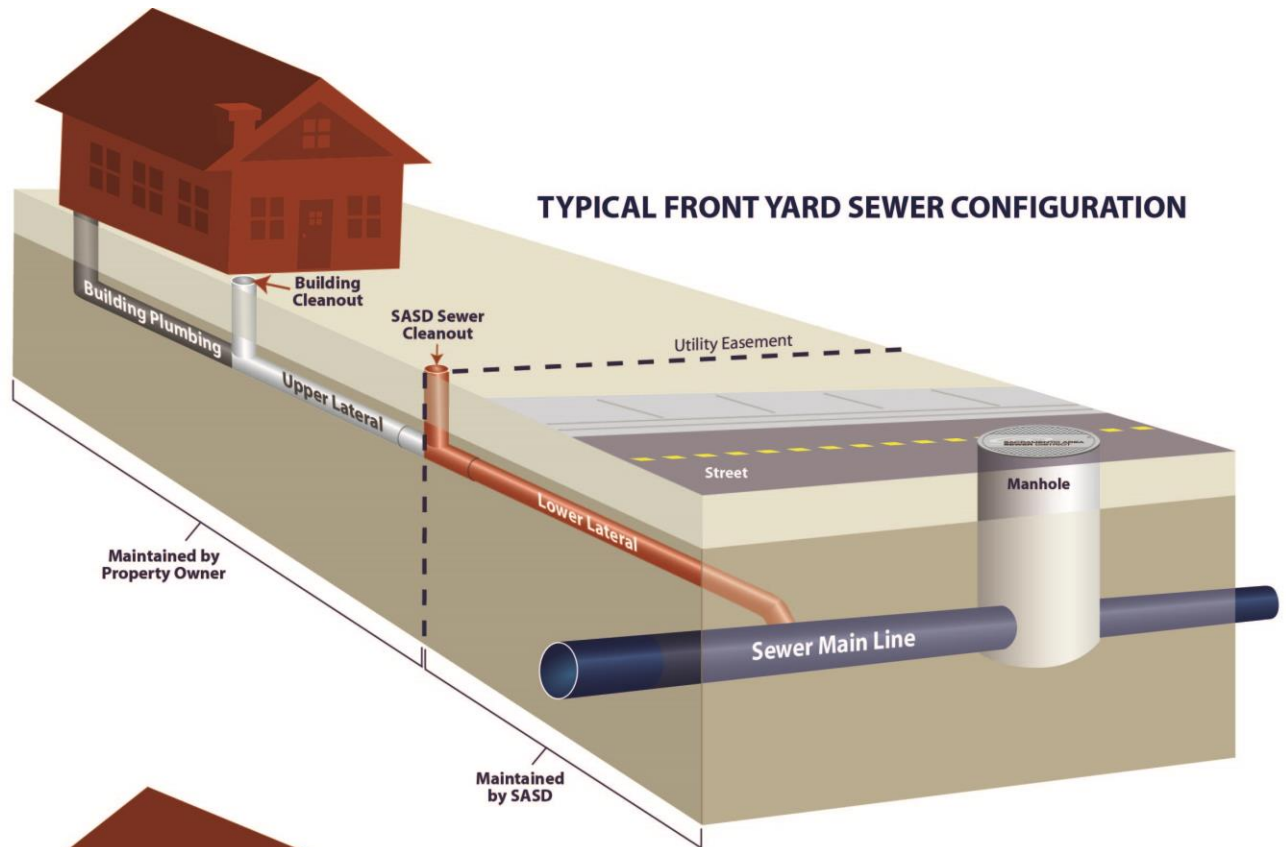
***Please note: Even if SASD verifies a sewer problem in our portion of the sewer system, it is possible the privately-owned upper lateral sewer pipe may also require assessment and/or corrective action.***

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## Having sewer problems

Indications of a shower or toilet backing up are definite signs of a sewer problem. To help determine where the clog is, call **SASD at (916) 875-6730**. We'll help you figure out the next step.

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*This graphical depiction is representational and does not constitute a design standard.*